



Onlineshop for Certified Training Centres

***Annual Conference for Training Centres
10th of June 2008***

Ufuk Unal
Certification Assistant

www.knx.org

Onlineshop: <http://onlineshop.knx.org>

- <http://onlineshop.knx.org>
- **Also for Certified Training Centres**
 - Adding students to the partner database
 - Issuing electronic partner certificates to students
 - Giving access to the KNX Partner logo
 - Issuing electronic vouchers for students having passed the KNX exam
 - ***Later:*** Downloading Training Documentation and exam questions
 - Only for **new Basic** or ***Advanced*** courses!

No partnership application form

No voucher



KNX PARTNERSHIP CONCEPT



CONDITIONS FOR THE USE OF THE PARTNER LOGO

PREAMBLE

1. KNX Association cvba (hereafter referred to as KNX cvba) owns the KNX and EIB LOGO (hereinafter referred to as the LOGO). The LOGO is registered in a number of countries.
2. KNX cvba is interested in making the system, symbolized by the LOGO, as well-known as possible and in spreading its reputation.
3. The partner is a contractor, carrying out training and/or planning and/or installation and/or maintenance thereby using KNX certified products.
4. The partner has attended a certified training centre and has gained the necessary specialist knowledge on the KNX-System. By using the LOGO, he wishes it to be known that he is qualified to work with the KNX-System.

In witness whereof, KNX cvba and the partner have concluded the following contract and confirmed its validity by the signature of the applicant on this form

1. The parties' rights

The partner is granted a non-transferable right to use the logo in the performance of his professional activities. The form and application of the logo is subject to the conditions of use and application of the partner logo' brochure. The partner shall not be allowed to use the logo as a trademark. He shall not register the Mark or a part thereof. He shall not use the logo for other developments.

2. Duration of the agreement

The contract is concluded for a period of 6 months (or until the partner gives 6 months' notice. The termination of the contract must be notified in writing, thereby giving 6 months' notice. The right to terminate the contract is reserved to the partner where the partner ceases all professional activity involving the KNX-System in the territory of the contract.

After expiry of the contract, the partner must remove at his cost all the signs and lettering (including those in the company name) and must stop using the LOGO in all commercial correspondence, advertising and any advertisements and to stop using the logo in all commercial correspondence, advertising and any advertisements.

3. Miscellaneous

The partner may not transfer the rights and obligations arising from the present contract to third parties without prior written approval from KNX cvba. For all modifications to the contract, these will have to be made in writing. The Courts of Law of the place where KNX cvba has its registered office shall settle all disputes.

PLEASE COMPLETE THE UNITS IN CAPITAL LETTERS. YOU CAN ALSO COMPLETE THE ELECTRONIC FORM OR BY USING A TYPEWRITER, IF AVAILABLE. ONLY AND BLACK INK!!

Company: _____

Name of certified person: _____

Street: _____

Postal Code: _____

Telephone: _____ Fax number: _____

E-Mail address: _____

- Please tick if you do not want to be listed in the KNX partner database on the KNX Web pages – Tick if you are only interested in obtaining the KNX partner logo and the partnership certificate
- Please tick this box if you would wish to receive also the EIB partner logo

Signature: _____

ATTACH A COPY OF YOUR KNX-TRAINING CERTIFICATE AND SIGN THIS FORM!



ETS CUSTOMER LOYALTY BONUS – CONDITIONS

- This voucher has been issued by a KNX certified training centre in the name of KNX Association cvba, Bessenveldstraat 5, B-1831 Leuven.
- This voucher can be used for a price reduction when purchasing ETS 3 Professional at KNX Association cvba (worth 125 €). The price reduction is only valid if the voucher is from an older ETS version to ETS 3 Professional. The latter also applies to the purchase of ETS 3 Professional.
- It can not be exchanged for cash.
- This voucher form can be ordered either in a scanned form as an attachment to the order form or by fax to +32 2 775 86 50. The order form can be done either in a scanned form as an attachment to the order form or by fax to +32 2 775 86 50.
- This voucher is not cumulative with other price reductions. Only 1 voucher may be handed in per order.
- KNX Association reserves the right to refuse the voucher if any doubt exists about its origin or if the data to be entered seems suspicious.
- KNX Association will undertake the redemption of the ETS-vouchers. (Court: Brussels).
- This voucher is only valid if properly issued by the training centre and if the recipient has successfully passed the ETS 3 Professional examination.
- This voucher is not transferable and can only be used by the person indicated on the voucher.
- This voucher is only valid until the end of the next examination day.
- Any disputes arising out of the use of this voucher are governed by Belgian Law.

Name: _____

Company: _____

Company address: _____

Stamp of the training centre and date of the examination	Signature of Head of Training Centre

How to start?

- <http://onlineshop.knx.org>

Log in with your account

Email or Customer Number:

Password:

Account information

You will find all instructions about how to use the Online Shop in our user's guide: [download](#)
If you don't have an account, you can create one [here](#).
If you forgot your password or if you already own a KNX Association product (ETS, iETS, Falcon,...) [click this link](#).

Request a new password

Request a new password

Your customer number:

Request password

To request a new password you need to use your customer number. You can find that number on any proforma or invoice you have received from KNX Association.

If you do not find your customer number or any original document where to find it you can contact our Sales Department: By phone at: +32.2.7758590 or by email at sales@knx.org in order to receive this info.

- Enter your customer number
- Email will be sent to you with activation link
- Email will be sent with your password
 - Password can be changed afterwards

User interface: Training Centre

Info and links

My details

My products

My offers

My orders

My invoices

New order

My students

FAQ

Home

Log out

Colin Price - Customer number 0000018131
Trainingcenter number 1240

The KNX Tools Web Site

IMPORTANT : for the special offer ETS 3 Pro full + free supplementary licenses please contact the Sales dept. +32.2.7758590 or sales@knx.org

More information

The KNX Tools Web Site offers you a large number of possibilities which you will find in the menu situated on the left side of your screen. The different sections are:

My details :
In this section you can modify your details as well as change your password if needed.

My products :
This is the list of all the products that you own. In that section you can see all details for each of them as well as downloading a copy of your original license files.

My offers :
If you have any offer in progress, you will find them there with all details.

My orders :
If you have confirmed an offer, you have now an order ready to be paid. If you wish to do so, you will find in this section the orders and the procedure to pay your order.

My invoices :
In this section you will find all your paid orders with their invoices.

New order :
In this section you can start creating a new order for our products.

My Students: subscribe a student

My students

Subscribe a student

To subscribe a new student, the student first needs to create an account at onlineshop.knx.org. He will receive a customer number which is needed to complete his subscription.

[Subscribe](#)

My Course registrations

Search:

Options:

- All types
- Passed
- Not passed
- Course completed
- Course not completed

[Search](#)

[Export result to Excel](#)

[Download](#)

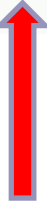
Important: customer number

- **Student must create an account BEFORE participating at a KNX basic course.**
- **WHY? Customer number will be sent by email**
 - Account can be created at the *training centre* just before the course starts IF student has email access
 - In all other cases student must create an account before going to the basic course
- **Training centre must inform the students accordingly**

Step 1: Find your student

Step 1: find your student

Fill in the customer number:

A red arrow with a grey outline points upwards from the bottom of the slide towards the 'Find' button in the form above.

- Enter customer number

Step 2: Confirm your student

Step 2: confirm your student

Name:	Brynjar Odden
Street nr:	Sluppenveien 13
Zipcode:	7037
City:	Trondheim
Company:	Johnson Controls Norway



Subscribe

- **Check whether it is the correct student**

Step 3: Select the courses

Step 3: select the courses


Basic

Course start date: June 10 2008

Course end date: June 15 2008

Only exam:

Distance learning:



- Select Basic for Basic Course
- Only exam: KNX exam without basic course
- Extra option “Advanced” for those who have already participated at a KNX basic course

My students: My course registrations

My Course registrations

Search:

Options:

- All types
- Passed
- Not passed
- Course completed
- Course not completed

[Search](#)

[Export result to Excel](#) [Download](#)

Registration date	Course	Student	Passed?
Jun 8, 2008	Basic	Brynjar Odden (Johnson Controls Norway)	<u>No results</u> Details

- **Registration date is date when you enter the student**

My students: Course registration details

Course registration details

The score can not be altered as the certificate will be created immediatly

Course: Basic
Course start date: Jun 10, 2008
Course end date: Jun 15, 2008
Only exam: No
Distance learning: No
Results: No results

Results theoretical exam: /100

Results practical exam: /100



Save

Student details

Number: 0000027020
Name: Brynjar
Street nr: Sluppenveien 13
Zipcode: 7037
City: Trondheim
Company: Johnson Controls Norway

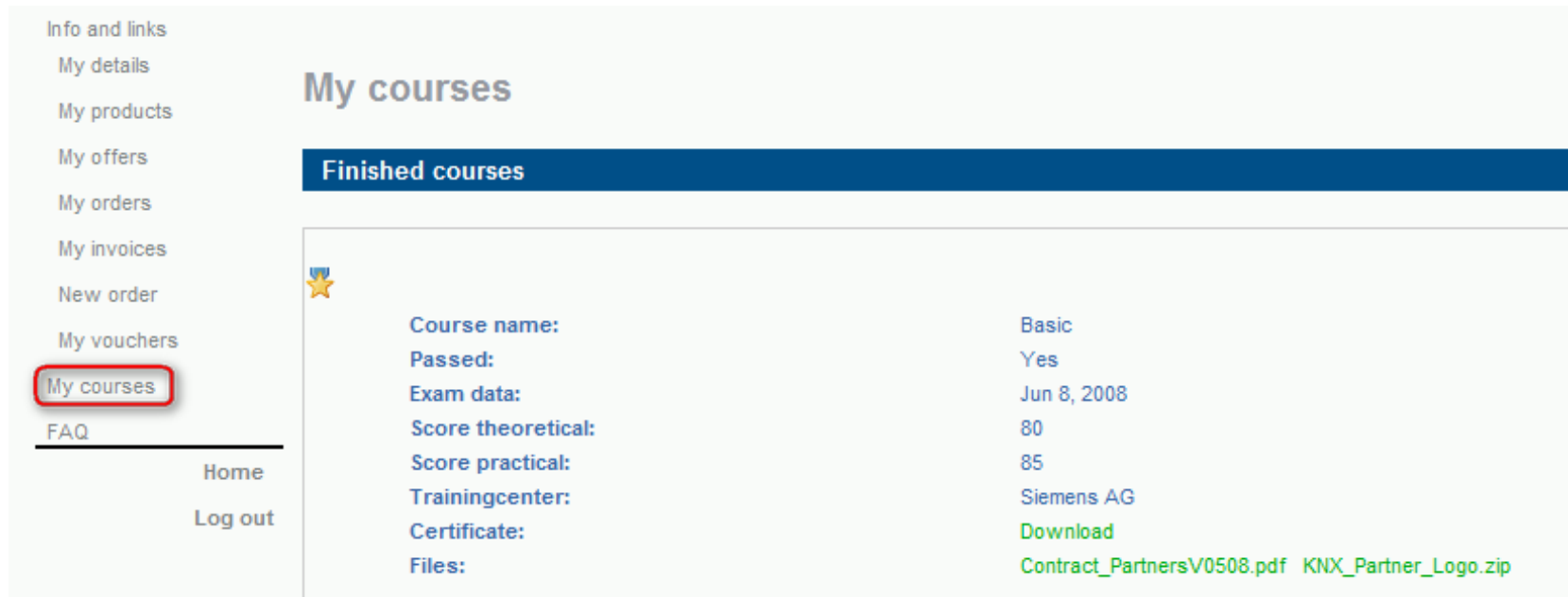
My students: Course registration details

Course registration details	
Course:	Basic
Course start date:	Jun 10, 2008
Course end date:	Jun 15, 2008
Only exam:	No
Distance learning:	No
Results:	Passed
Results theoretical exam:	80/100
Results practical exam:	85/100
Attended the course:	<input type="checkbox"/>

Student details	
Number:	0000027020
Name:	Brynjar
Street nr:	Sluppenveien 13
Zipcode:	7037
City:	Trondheim
Company:	Johnson Controls Norway

- **Student will now be informed on availability of:**
 - Electronic partner certificate
 - KNX partner logo
 - Electronic voucher

User interface of student



The screenshot shows a user interface for a student. On the left is a navigation menu with the following items: Info and links, My details, My products, My offers, My orders, My invoices, New order, My vouchers, My courses (highlighted with a red box), and FAQ. Below the menu are links for Home and Log out. The main content area is titled 'My courses' and features a 'Finished courses' section. A star icon is next to the course details. The details are as follows:

Course name:	Basic
Passed:	Yes
Exam data:	Jun 8, 2008
Score theoretical:	80
Score practical:	85
Trainingcenter:	Siemens AG
Certificate:	Download
Files:	Contract_PartnersV0508.pdf KNX_Partner_Logo.zip

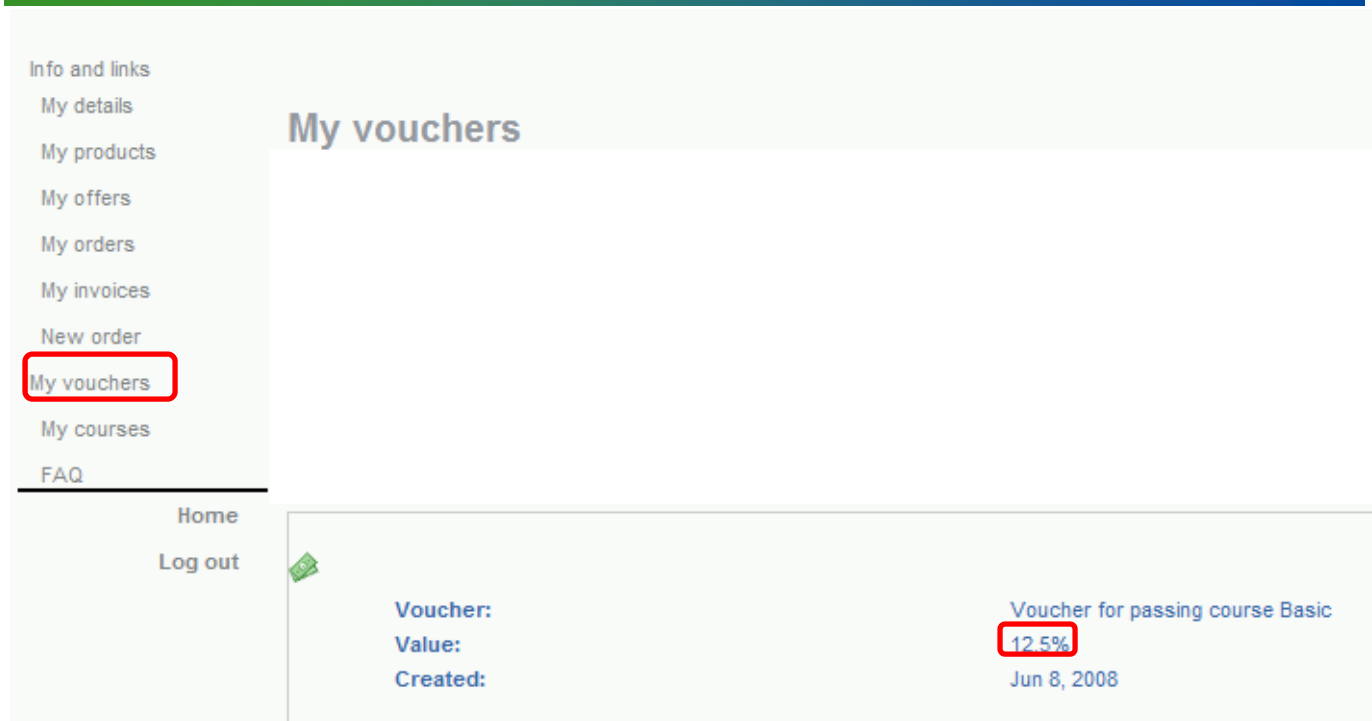
- Download KNX partner certificate
- KNX partnership contract
- KNX partner logo

Example: KNX partner certificate



- English partner certificate

Example: Voucher



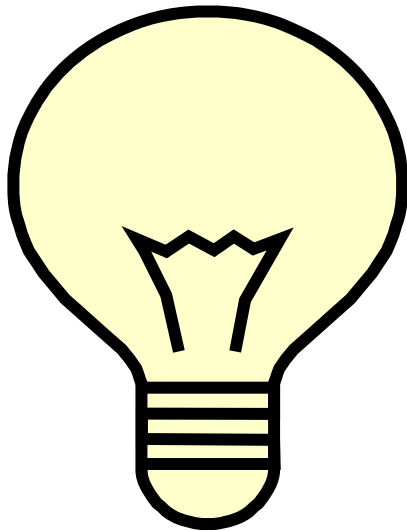
The screenshot shows a user account interface. On the left is a navigation menu with items: Info and links, My details, My products, My offers, My orders, My invoices, New order, My vouchers (highlighted with a red box), My courses, and FAQ. Below the menu are 'Home' and 'Log out' links. The main content area is titled 'My vouchers' and displays a single voucher: 'Voucher for passing course Basic' with a value of '12.5%' (highlighted with a red box) and a creation date of 'Jun 8, 2008'.

- **Value of voucher: 12,5 %**
 - For first purchase. Can be ETS license, documentation,...
- **No limitation in time**

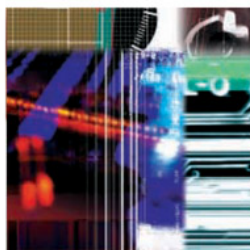
Practical Example



Questions?



- **Questions?**
- ufuk.unal@knx.org
- **+32 2 775 86 53**



**Thank you for your
attention!**

www.knx.org